

Q. Can the Mandrel be reused?

A. Yes the Mandrel can be reused. If the user does not overtighten the Mandrel during use and likewise keeps the Mandrel clean (from thinset) it can be used over and over again, with little to no wear.

Q. What makes the LevL™ system different than other levelling products ?

A. LevL™ is unique for many reasons.

1. You do not “kick” or “break” off the top piece to remove it, rather the top piece (Mandrel) is unscrewed. By unscrewing the top piece (Mandrel) it is ready to reuse with no material waste.

2. The tightening / connection component is made from threaded metal (vs plastic). Threaded steel is very strong compared to plastic and will withstand multiple reuses.

3. Available in spacers to create grout joints in 2mm or 3mm widths. You can choose a desired grout joint size (2mm or 3mm) to suit your preference.

4. Available in 3 installation patterns / styles (Cross, Edge, T) You can choose a spacer to match a desired installation pattern (offset or straight patterns).

Q. What are the 3 different spacer shapes for?

A. The CROSS spacer is for straight lay installation patterns.

The EDGE spacer is for the edges of installations, or offset installation patterns.

The T spacer is for offset installation patterns.

Q. Will the screw pierce my waterproof membrane?

A. No, the screw will not pierce your waterproof membrane.

The base of the spacer plate is solid, and in addition the bottom of the screw is flat.

Q. Will LevL™ work with any tile?

A. Yes, for all tiles from 6mm - 16mm thick.

For softer natural stone tiles be careful not to crack by apply excessive torque to the Mandrel.

Q. Can LevL™ be used on floors and walls?

A. Yes, the universal spacer plates can be used on floors and walls.

Q. How much can LevL™ level?

A. LevL™ can bring flush a large discrepancy of height indifference between tiles, however consider when large surface imperfections or surface voids are present that enough thinset is below the tile to allow the required mortar coverage. For this reason, large surface imperfections or voids are best prepared in advance with an appropriate levelling compound or similar.

Q. How can I speed up my installation of LevL™?

A. By using Quickturn, a drillbit socket designed to fit the LevL™ mandrel, you can significantly speed up the installation and removal of the LevL™ system.

Q. Where can I buy the LevL™ system?

A. The product is sold by many reputable tile stores across the world. If your local dealer does not yet carry LevL™, have them contact us, we will take care of the rest :)

Q. I heard LevL™ is made in Australia. Will using LevL™ give me that Australian accent everyone loves so much?

A. Through much jobsite testing, we can confirm that using LevL™ will sadly not give you an Australian accent. However exposure to LevL™ may increase your appetite for Vegemite.